



Worcester Regional Transit Authority

Dear Riders,

I am attempting to reach out to you in an effort to solicit your thoughts and comments as to how we can improve our service. In order to do this, I have created a Ridership Advocacy Group. To date, there have been three meetings, and your comments have led to improvements already.

On June 24th, the Ridership Advocacy Group met at 5:00pm at WRTA headquarters at 287 Grove Street. Unfortunately, some individuals may have gone to the Worcester Public Library owing to a statement I made at a public meeting on a potential fare increase held on June 12th in the Saxe Room of the Library. I want to apologize for any inconvenience this may have caused and advise you the next meeting will be held on August 5, 2009 at 287 Grove St. at 5:00pm.

I hope you can make it.

Sincerely,

Stephen F. O'Neil

Administrator

Worcester Regional Transit Authority

287 Grove St.

Worcester, MA 01605