

Worcester Regional Transit Authority

1111 Worcester Regional Transit Authority

Customer Service

	<u>Monday — Friday</u>	<u>Saturday</u>	<u>Sunday</u>
Current Operating Hours	7:00 am — 5:30 pm	9:00 am — 5:30 pm	Closed
Proposed Operating Hours	7:00 am — 12:00 am	7:00 am — 10:00 pm	9:15 am — 8:45 pm
Current Annual Labor Cost	\$36,000		
Proposed Annual Labor Cost	\$66,000		
Increased Annual Labor Cost	\$30,000		
Increased Custodial Services	\$2,600		
	\$32,600		

Each added or deducted Customer Service hour equal \$11.30

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